



DEFENSE LOGISTICS AGENCY  
HEADQUARTERS  
8725 JOHN J. KINGMAN ROAD  
FORT BELVOIR, VIRGINIA 22060-6221

IN REPLY  
REFER TO J627

November 30, 2011

MEMORANDUM FOR SUPPLY PROCESS REVIEW COMMITTEE (PRC) MEMBERS

SUBJECT: Proposed Defense Logistics Management System (DLMS) Change (PDC) 464,  
New Materiel Receipt Acknowledgment (MRA) Discrepancy Indicator Code  
(Supply/MILSTRAP)

We are forwarding the attached proposed change to DOD 4000.25-M, DLMS, and DOD 4000.25-2-M, Military Standard Transaction Reporting and Accounting Procedures (MILSTRAP), for evaluation and submission of a single coordinated DOD Component position. It is the responsibility of the Component Supply PRC representative to ensure full coordination of the proposal within your Component.

Request you review the attached proposed change and provide your comments/concurrence to DLA Logistics Management Standards not later than 30 days from the date of this memorandum. If nonconcurrence is provided, please provide an alternate method to meet the requirement being addressed.

Supply PRC representatives may direct questions to Ms. Mary Jane Johnson, email: [Mary.Jane.Johnson@dla.mil](mailto:Mary.Jane.Johnson@dla.mil). Others must contact their Component designated Supply PRC representative.

A handwritten signature in black ink, appearing to read "Donald C. Pipp".

DONALD C. PIPP  
Director  
Defense Logistics Management Standards

Attachment  
PDC 464

cc:  
ODASD (SCI)

## **ATTACHMENT TO PDC 464 New MRA Discrepancy Indicator Code**

**1. ORIGINATING SERVICE/AGENCY AND POS INFORMATON: Functional POC:**  
Defense Logistics Agency, DLA J33, 703-767-7297 (DSN 427)

**2. FUNCTIONAL AREA: Primary/Secondary:** Supply, MRA Reports, Logistics Metrics Analysis Reporting System (LMARS)

### **3. REFERENCES:**

- a. DOD 4000.25-M, Defense Logistics Management System (DLMS), Volume 2, Chapter 10, available at [www.dla.mil/j-6/dlms/elibrary/manuals/dlms/v2.asp](http://www.dla.mil/j-6/dlms/elibrary/manuals/dlms/v2.asp)
- b. DOD 4000.25-2-M, Military Standard Transaction Reporting and Accounting Procedures (MILSTRAP), Chapter 6, available at [www.dla.mil/j-6/dlms/elibrary/Manuals/MILSTRAP/default.asp](http://www.dla.mil/j-6/dlms/elibrary/Manuals/MILSTRAP/default.asp)
- c. March 24, 2011, Navy-DLA Partnership Council (PAC) Meeting

### **4. REQUESTED CHANGE:**

**a. Description of Change:** Create a new MRA discrepancy code for use with Navy ships that indicates that an MRA is being submitted in response to a follow-up request, but that there has not yet been an opportunity to pick-up/stow the order due to deployment or extended transit times.

#### **b. Background:**

1) The MILSTRAP administrator notes that as originally published in MILSTRAP under Approved MILS Change Letters (AMCLs) 11 (MILSTRAP) and 15 (MILSTRIP), Navy manual ships were excluded from the MRA process. The Navy manual ship exclusion was removed at Navy's request by ADC 42 (November 17, 2000), as all Navy afloat units were by that time operating under automated systems with MRA capability.

2) DLA has noticed a high volume of MRA responses from Navy ships that contain Discrepancy Indicator Code F (Shortage or partial or total nonreceipt), after sending an MRA follow-up for delinquency. NAVSUP indicated that this code gets used when the ship has not yet had the opportunity to return to port and pick up their order. It is possible that the materiel has been received at a Material Processing Center (MPC) and is being held for the ship. The MPCs do not receipt for the materiel since they only are holding it and do not have an accountable record. These 'F' discrepant MRAs lead DLA to believe that the order is missing, and also skews metrics such as Logistics Response Time (LRT) and Perfect Order Fulfillment (POF) by erroneously closing out the order too soon with that MRA.

### c. Detailed Procedures:

1) Revise DOD 4000.25-2-M, MILSTRAP, AP 2.17, Discrepancy Indicator Code, as shown in Enclosure 1 to add a new Discrepancy Indicator Code G for use with MRA transactions. Corresponding change will be made to the DLMS Data Dictionary.

2) When an MRA contains the Discrepancy Indicator Code G, the Inventory Control Point (ICP) will not close out the order and will send another follow-up for MRA after another 45 days have passed (if an MRA without code G is not submitted beforehand). Revise MILSTRAP Chapter 6 as shown in Enclosure 2. Corresponding changes would be made to DLMS, Volume 2, Chapter 10.

3) **STAFFING NOTE TO NAVY:** How many Discrepancy Indicator G codes should be accepted for a given MRA? In response to this PDC, Navy must provide a guideline to help set a limit to the maximum number of G codes to accept. Guidance will be included in MILSTRAP/DLMS as part of the ADC.

d. **Alternative:** Add an additional 45 days to the MRA follow-up timeframes presented in MILSTRAP/DLMS for Navy ships (identified by DoDAACs that start with 'R' or 'V'), which will provide more time for deployed ships to receive their orders.

**5. REASON FOR CHANGE:** To reduce the number of MRAs from Navy ships that contain Discrepancy Indicator Code F when the reason is the ship's deployment schedule interfering with pick-up. This is a documented problem for Navy ships discussed at the March 24, 2011, Navy-DLA Partnership Council (PAC) call (reference 3c). At the referenced PAC meeting, Navy and DLA agreed that something should be put into place to prevent the large volume of MRA transactions with Discrepancy Indicator Code F, when the reason is the ship's deployment schedule interfering with pick-up. This proposal addresses this problem.

### 6. ADVANTAGES AND DISADVANTAGES:

a. **Advantages:** Reduces investigation of Discrepancy Indicator Code F in MRA transaction, where nothing can be done due to deployment schedules. Also corrects metrics that key off of MRA submission.

b. **Disadvantages:** Requires system changes at DOD Component ICPs and at Navy ship MRA reporting activities.

**7. ESTIMATED TIME LINE/IMPLEMENTATION TARGET:** In response to this PDC, request DOD Components identify when this change could be implemented.

### 8. IMPACT:

a. **Changes to DLMS Data Elements:** No new DLMS data element. Revises an existing DLMS data element to add a new code value.

b. **DLA Transaction Services:** Edit Logistics Reports-MRA Summary Reports and LMARS business rules to accommodate this functional change as noted below:

1) This use of the new Discrepancy Indicator Code G shall only apply to requisitions from DoDAACs beginning with letters V and R. The Defense Automatic Addressing System (DAAS) Receipt date of the MRA will be recorded for every MRA of this type received in Logistics On-Line Tracking System (LOTS). This is a change to the way all DAAS receipt dates are stored now. Presently, the DAAS receipt date is frozen after the first transaction of a given type. In order to identify multiple Discrepancy Indicator Code G transactions received one after another, the MRA DAAS receipt date of a transaction with a Discrepancy Indicator Code G will be updated with each new transaction. An MRA, with other than a Discrepancy Indicator Code of G received from a V or R DoDAAC, after an initial G coded MRA, will also update the DAAS receipt date. This ensures that the final MRA has the actual customer receipt date in LMARS and in MRA, and is reported in the actual month it was received. An MRA with Discrepancy Indicator Code G, from DoDAACs beginning with letters V and R, received after an initial MRA with other than a Discrepancy Indicator Code G, will not be recorded in LOTS. Current LOTS MRA processing rules will still apply to all non V or R transactions as well as V or R transactions where a Discrepancy Indicator Code G was never received.

2) The MRA Reports will not count an MRA containing a Discrepancy Indicator Code G as an MRA "received." This code will add 45 days to the time limit (CONUS and OCONUS) used to determine when an MRA is successfully received.

3) LMARS will not use an MRA containing a Discrepancy Indicator Code G to populate the CUST-RECEIPT-DATE, TPT-NODE, or RTT-NODE fields with an MRA/customer receipt date.

4) Multiple MRAs with Discrepancy Indicator Code G will be accepted from V or R DoDAACs, limited to one per LMARS monthly cycle. Since LMARS and MRA are a "snapshot in time", MRAs with Discrepancy Indicator Code G might be received after the monthly LMARS cycle has started. These MRAs will not be considered in either LMARS or MRA if an earlier MRA has been received. In LMARS, once a segment is reported on, it is never reported on again.

5) If an MRA with Discrepancy Indicator Code G is received after the original 60 or 120 day time limit for MRA receipt, the order will be considered in non-receipt.

6) This will not affect Supply Discrepancy Report (SDR) use of LOTS data.

7) MRA Discrepancy Indicator Code G is only authorized for use by Navy ships. If Discrepancy Indicator Code G is used by other than a Navy ship, the reporting activity and ICP must follow existing MILSTRAP/DLMS procedure for activities that acknowledge receipt with erroneous information, as shown in this excerpt from current DLMS, Vol 2, Chapter 10:

#### "C10.2.8. Correcting or Canceling a MRA

C10.2.8.1. Identification of Erroneous Information. Activities that acknowledge a material receipt in error shall not correct the MRA. However, to ensure validation of any SDR for the shipment, the reporting activity must identify the erroneous MRA information in the SDR remarks (SF364) or in the NTE segment of DS to Federal IC 842A/W, SDR Follow-up, Correction, Cancellation, & Reconsideration Request.

C10.2.8.2. Error Documentation. When the ICP receives an MRA that does not match a shipment record, or contains errors, the ICP shall document the error in the management evaluation report or quality control data, as applicable."

**c. Automated Information Systems (AIS):**

1) **Service and DLA ICPs:** Change MRA follow-up logic in supply systems to recognize the new code and process per this requirement.

2) **DOD Component MRA Reporting activities:** Navy ship MRA reporting activity systems require update to use this code when applicable. Discrepancy Indicator Code G is only authorized for use by Navy ships (identified by DoDAACs that start with R or V)

**d. Publications:**

1) Requires revision to MILSTRAP Chapter 6 (MRA) and Appendix 2.17, Discrepancy Indicator Codes.

2) Requires revision to DLMS, Volume 2 Chapter 10 (MRA) and DLMS data Dictionary Discrepancy Indicator Codes.

3) May require revision of DOD Component publications.

**e. New or revised DLMS Data:**

1) No new DLMS data elements.

2) Revises existing DLMS data element to add a new code value.

Enclosures

**ENCLOSURE 1 TO PDC 464**  
**AP2.17. APPENDIX 2.17**  
**DISCREPANCY INDICATOR CODES**

PDC 464 revisions identified by *red bold italics*. Also contains administrative updates in *black bold italics*.

**NUMBER OF CHARACTERS:** One

**TYPE OF CODE:** Alphabetic

**EXPLANATION:** A one-digit code used in the MRA to indicate when a supply or transportation discrepancy or product quality deficiency affects the receipt posting and/or MRA process.

Intra-Army Codes M through T are used with intra-army receipt (other than procurement instrument source) (DI Code D6\_)

**RECORD POSITIONS:** 63 of MRA (DI Code DRA/DRB)

80 (intra-Army use only) of Other Than Procurement Instrument Source Receipts (DI Code D6\_).

**CODES USE WITH MRA:**

<u>CODE</u>	<u>DEFINITION</u>
A	SDR being submitted. (Excludes shortage and partial or total nonreceipt.)
B	No record of requisition. (Use in <i>DI Code DRB</i> reply to DI Code DRF follow-up if there is no record of the requisition and the materiel has not been received.) <i>In DLMS use with 527R MRA in response to a follow-up (identified by beginning segment BR02 code TH with BR06 Action Code V).</i>
C	Reserved for future DoD assignment.
D	Transportation discrepancy report being submitted. (Excludes shortage and partial or total nonreceipt.)
E	Product quality deficiency report being submitted.
F	Shortage or partial or total nonreceipt. Quantity not received entered in record positions 25-29 of MRA.

**CODE      DEFINITION**

- G***      ***Nonreceipt due to extended transit time. (Use in DIC DRB reply to DIC DRF follow-up, if more time is needed to pick up the materiel.) Only for use by Navy ships and only when materiel is being held at a Materiel Processing Center. In DLMS use with 527R MRA in response to a follow-up (identified by beginning segment BR02 code TH with BR06 Action Code V). Refer to PDC 464.***
- H-L***      Reserved for future DoD assignment.
- M-T**      Assigned for intra-army use as indicated below.
- U-W**      Reserved for future DoD assignment.
- X**      Discrepant receipt, other than shortage and partial or total nonreceipt, which does not meet qualifying criteria for discrepancy report submission.
- Y-Z**      Reserved for future DoD assignment.

**THE FOLLOWING CODES ARE USED WITH INTRA-ARMY RECEIPT (OTHER THAN PROCUREMENT INSTRUMENT SOURCE) TRANSACTIONS (DI Code D6\_):**

**CODE      DEFINITION**

- M**      Damaged Receipt (for intra-Army use)
- N**      Receipt Storage (for intra-Army use)
- O**      Reserved for future DoD assignment
- P**      Receipt Overage (for intra-Army use)
- Q**      Wrong Material (for intra-Army use)
- R**      Duplicate Receipt (for intra-Army use)
- S**      Receipt previously processed as a Materiel Receipt Discrepancy (for intra-Army use)
- T**      Condemned Upon Receipt or Shelf-Life Expired (for intra-Army use)

## ENCLOSURE 2 TO PDC 464

Revise DOD 4000.25-2-M, MILSTRAP Chapter 6, paragraph C6.7, as shown in this enclosure. Revision identified by *red bold italic text*. Corresponding changes will be made to DLMS, Volume 2, Chapter 10.

### C6. CHAPTER 6.

#### MATERIEL RECEIPT ACKNOWLEDGMENT

##### C6.7. FOLLOW-UPS FOR DELINQUENT MATERIEL RECEIPT ACKNOWLEDGMENT

C6.7.1. When materiel shipment is confirmed or when the requisition involves an unconfirmed MRO as described in MILSTRIP chapter 3, the ICP will monitor for receipt of MRA(s). MRA must be received for the total quantity shipped within 45 calendar days from the date released to carrier for shipments to CONUS activities, within 105 calendar days from the date released to carrier for shipments to overseas activities, or within 135 days from the DI Code ASH pseudo shipment status release date for security assistance requisitions. Otherwise, the ICP will send a DI Code DRF follow-up, prepared in the appendix AP3.30 format.

C6.7.2. To answer the follow-up, the reporting activity will fill out an MRA following the section C6.6. procedures but entering DI Code DRB in record positions 1-3. Send the MRA to the ICP within 15 calendar days from the transaction day in the follow-up.

***C6.7.3. In the event that materiel has not been received because a Navy ship has not yet had the opportunity to physically pick it up (i.e., it is awaiting pick up at a Navy Material Processing Center (MPC)), the Navy ship reporting activity shall respond with a DRB containing Discrepancy Indicator Code G in rp 63. This will signal the ICP to keep the requisition open and send another DRF after another 45 days have elapsed (which may be responded to with another G code if the ship is unable to pick up their materiel from the MPC). The reporting activity shall send an MRA, using DI Code DRB, without the Discrepancy Indicator Code G in rp 63, once the materiel is received (e.g., picked-up or otherwise delivered directly to the ship), which may include the use of other discrepancy codes as appropriate.***

C6.7.34. If a reply is not received within 30 calendar days from the follow-up transaction date, the ICP will include the delinquency information in the management evaluation report (section C6.10). Also, if the requisition involves an unconfirmed MRO (see MILSTRIP, chapter 3, section C3.21 (Processing Follow-Ups)), then the ICP will resolve the record as described in MILSTRIP, chapter 3, section C3.22 (Force Closed Materiel Release Confirmation).